



Accessibility Progress Report 2026

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Prepared by YOVU Office Phone



General

YO VU Office Phone remains committed to identifying, removing, and preventing barriers to accessibility in accordance with the Accessible Canada Act.

During the reporting period, no significant changes were made to YO VU's accessibility policies, programs, practices, or services. Existing accessibility measures, accommodation practices, and accessibility considerations remained in place and continued to support employees, applicants, customers, and members of the public.

YO VU continues to review accessibility obligations and evaluate opportunities for future improvements as part of its ongoing operations and decision-making processes.

Consultation with Persons with Disabilities

In preparing this progress report, YO VU considered its ongoing accessibility obligations and reviewed existing accessibility practices and procedures.

Due to the size and operational scope of the organization, no formal consultation activities with persons with disabilities were conducted during the reporting period. However, YO VU remains committed to considering accessibility needs and maintaining processes that allow individuals to provide accessibility-related feedback and accommodation requests.

Progress Made in Identifying, Removing, and Preventing Barriers

Employment

While no significant changes were made to employment-related accessibility policies or procedures during the reporting period, YO VU continued to maintain and support existing accommodation practices for employees and applicants, ensuring accessibility considerations remained part of its workplace practices.

Built Environment

No material changes were made to the built environment during the reporting period. YO VU continues to maintain an accessible and inclusive workplace environment for employees and visitors.



Information and Communication Technologies (ICT)

No major accessibility-related system updates were implemented during the reporting period. Existing digital accessibility practices remained in place, and accessibility considerations continue to be reviewed as part of ongoing operations.

Communications

Accessible communication formats continue to be made available upon request, supporting inclusive communication practices for customers, employees, and members of the public.

Procurement of Goods, Services, and Facilities

Accessibility considerations continue to be evaluated, where appropriate, as part of YOVU's procurement activities and operational decision-making processes.

Design and Delivery of Programs and Services

While no significant accessibility-related changes were implemented during the reporting period, YOVU continued to consider accessibility as part of the ongoing delivery of its programs and services.

Transportation

Transportation is not applicable to YOVU Office Phone's operations.

Feedback Received

YOVU Office Phone did not receive any accessibility-related feedback during the reporting period. The organization continues to maintain and monitor the processes for receiving and responding to accessibility feedback as needed.



Next Steps

YOVU Office Phone will continue to review accessibility obligations, monitor for potential barriers, and evaluate opportunities for future improvements where appropriate.

Accessibility remains an ongoing consideration in the organization's operations, communications, and decision-making processes, and YOVU remains committed to fostering an inclusive and accessible environment for all.